



**USE CASE STUDY**

# Measuring & Informing Program Needs Improving School Attendance (ISA) CORE Collaborative

The Health and Well-being Monitor™ has shown that participants have opportunities for improvement in all areas of well-being. The Monitor™ has also shown to be an effective outcome measurement tool within the six dimensions of well-being and for the project's tailored indicators. In addition, it has been phased-in as a needs assessment to inform meaningful client centered goals, and monitor progress over time.

### Challenge

Many things impact school attendance, especially for families experiencing homelessness. The multi-agency collaboration needed to measure the impact of a program design that uses a multigenerational approach with an aim to have positive outcomes for the parents/ caregivers, children/youth, and the school. Positive outcomes measures must span the spectrum of well-being; as client centered goals may relate to finding housing, job training, improving income, building social networks, improving literacy skills, and improving mental, physical, and behavioral health.

### Solution

The collaborative incorporated an individual version of the Health & Well-being Monitor™ to support and guide their efforts. The survey includes 13+ tailored questions that align with specific project indicators. Discovery of Value as Needs Assessment: program evaluation expanded into using the survey as a needs assessment conducted at 6 month intervals to inform client goals, highlight current strengths or areas of concern, and to make adjustments and modifications to services.

### Next Phase

As the project continues, the Monitor™ will be used to not only measure outcomes, but also to inform how changes/improvements impact other areas of well-being (even positive changes). Insights assist to anticipate needs as participants move through the program; helping advocates to be better prepared and more pro-active in their approach. The collaborative plans to monitor growth at the individual & cohort level over many years, compare data to residents of Snohomish County, and build automaticity of reports and access to data.

### Current Status

Compared to overall well-being levels measured annually since 2016 by the Monitor™, the Improving School Attendance initiative has had an impact on wellbeing far beyond what has been experienced countywide in the past 3 years. Overall well-being rose by 32%. Parent Satisfaction with child's school attendance improved by 28%. Transportation insecurity fell by 70%. Unemployment / job insecurity improved by 55%. Rates of unmet education and training needs improved by 30%. Domestic violence / relationship safety improved by over 40%. Results indicate the collaborative is an investment in family futures.

## COLLABORATIVE PARTNERS:

- » Amerigroup Washington
- » Boys and Girls Clubs
- » ChildStrive
- » College of Hope
- » Domestic Violence Services
- » Edmonds College
- » Everett Gospel Mission
- » Everett Police Department
- » Everett Public Schools
- » Homage Senior Services
- » HopeWorks
- » Housing Hope
- » Interfaith Family Shelter
- » Parent Trust for Washington Children
- » Providence Institute for a Healthier Community
- » Refugee and Immigrant Services NW
- » SnoCo Early Learning Coalition
- » Tomorrow's Hope Child Development Center
- » United Way of Snohomish County
- » Volunteers of America
- » Workforce Snohomish
- » YMCA

## DIMENSIONS INCORPORATED

-  Relationships & Social Connections
-  Physical Health
-  Mental/Emotional & Spiritual Health
-  Security and Basic Needs
-  Neighborhood & Environment
-  Work, Learning & Growth

## LEARN MORE

For more information contact:

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Organized by: 23 agencies across Snohomish County who have come together to help children and youth experiencing homelessness get to school regularly. Funded by: United Way of Snohomish County