

 **USE CASE STUDY**

Measuring & Informing Program Needs Improving School Attendance (ISA) CORE Collaborative

The Health and Well-being Monitor™ has shown that participants have opportunities for improvement in all areas of well-being. The Monitor™ has also shown to be an effective outcome measurement tool within the six dimensions of well-being and for the project's tailored indicators. In addition, it has been phased-in as a needs assessment to inform meaningful client centered goals, and monitor progress over time.

Challenge

Many things impact school attendance, especially for families experiencing homelessness. The multi-agency collaboration needed to measure the impact of a program design that uses a multigenerational approach with an aim to have positive outcomes for the parents/ caregivers, children/youth, and the school. Positive outcomes measures must span the spectrum of well-being; as client centered goals may relate to finding housing, job training, improving income, building social networks, improving literacy skills, and improving mental, physical, and behavioral health.

Solution

The collaborative incorporated an individual version of the Health & Well-being Monitor™ to support and guide their efforts. The survey includes 13+ tailored questions that align with specific project indicators. Discovery of Value as Needs Assessment: program evaluation expanded into using the survey as a needs assessment conducted at 6 month intervals to inform client goals, highlight current strengths or areas of concern, and to make adjustments and modifications to services.

Next Phase

As the project continues, the Monitor™ will be used to not only measure outcomes, but also to inform how changes/improvements impact other areas of well-being (even positive changes). Insights assist to anticipate needs as participants move through the program; helping advocates to be better prepared and more pro-active in their approach. The collaborative plans to monitor growth at the individual & cohort level over many years, compare data to residents of Snohomish County, and build automaticity of reports and access to data.

Current Status

Compared to overall well-being levels measured annually since 2016 by the Monitor™, the Improving School Attendance initiative has had an impact on wellbeing far beyond what has been experienced countywide in the past 3 years. Overall well-being rose by 32%. Parent Satisfaction with child's school attendance improved by 28%. Transportation insecurity fell by 70%. Unemployment / job insecurity improved by 55%. Rates of unmet education and training needs improved by 30%. Domestic violence / relationship safety improved by over 40%. Results indicate the collaborative is an investment in family futures.

COLLABORATIVE PARTNERS:

- » Amerigroup Washington
- » Boys and Girls Clubs
- » ChildStrive
- » College of Hope
- » Domestic Violence Services
- » Edmonds College
- » Everett Gospel Mission
- » Everett Police Department
- » Everett Public Schools
- » Homage Senior Services
- » HopeWorks
- » Housing Hope
- » Interfaith Family Shelter
- » Parent Trust for Washington Children
- » Providence Institute for a Healthier Community
- » Refugee and Immigrant Services NW
- » SnoCo Early Learning Coalition
- » Tomorrow's Hope Child Development Center
- » United Way of Snohomish County
- » Volunteers of America
- » Workforce Snohomish
- » YMCA

DIMENSIONS INCORPORATED

-  Relationships & Social Connections
-  Physical Health
-  Mental/Emotional & Spiritual Health
-  Security and Basic Needs
-  Neighborhood & Environment
-  Work, Learning & Growth

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For more information contact:

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Organized by: 23 agencies across Snohomish County who have come together to help children and youth experiencing homelessness get to school regularly. Funded by: United Way of Snohomish County